



# HP LaserJet Pro MFP M428dw

## Lighten your workload, focus on your business

Winning in business means working smarter. The HP LaserJet Pro MFP M428 is designed to let you focus your time where it's most effective – growing your business and staying ahead of the competition.



Dynamic security enabled printer. Only intended to be used with cartridges using an HP original chip. Cartridges using a non-HP chip may not work, and those that work today may not work in the future. Learn more at: <http://www.hp.com/go/learnaboutsupplies>

### Built to keep you – and your business – moving forward

- Scan files directly to Microsoft® SharePoint, email, USB, and network folders.<sup>1</sup>
- Help save time by automating all the steps in a complicated workflow and use at a touch of a button.<sup>2</sup>
- Print wirelessly even without the network, stay connected with dual band Wi-Fi and Wi-Fi direct.<sup>3,4,5</sup>
- Print effortlessly from any device, virtually anywhere, to any HP printer – securely through the cloud.<sup>6</sup>

### Best-in-class security – detect and stop attacks<sup>7</sup>

- A suite of embedded security features help protect your MFP from being an entry point for attacks.<sup>7</sup>
- Help ensure the security of confidential information with optional PIN/Pull printing to retrieve print jobs.<sup>8</sup>
- Optional HP JetAdvantage Security Manager lets you set configuration.
- Thwart potential attacks and take immediate action with instant notification of security issues.

### Simply designed to uncomplicate your day

- Set up this MFP fast, and easily manage device settings to help increase overall printing efficiency.
- Tackle tasks quickly and easily – with the simple 6.8 cm colour touchscreen.
- Print Microsoft office formatted files in addition to pdfs right off your USB drive.<sup>9</sup>
- Avoid interruptions with an HP LaserJet MFP designed to be streamlined for maximum productivity.

### Sustainability is smart business

- Avoid frustrating reprints, wasted supplies, and service calls using Original HP toner cartridges.
- Help save paper right out of the box. The duplex print setting is set at default paper savings mode.<sup>10</sup>
- Saves up to 24% over prior products.<sup>11</sup>
- Help reduce wasted paper by only printing the jobs that are truly needed.

## Product walkaround

HP LaserJet Pro M428fdw shown

1. Dual-band Wi-Fi with Bluetooth® Low Energy for easy wireless printing and setup
2. 6.9 cm customisable colour touchscreen control panel (tilts up for easier viewing)
3. Easy-access USB port
4. 100 sheet multipurpose tray 1 supports media sizes up to 216 x 356 mm
5. Rear door (access to the print path)
6. Hi-Speed USB 2.0 port, USB port for job storage and PIN printing, Gigabit Ethernet LAN port, fax port
7. 50 sheet automatic document feeder (ADF) with single-pass, two sided scanning
8. Flatbed scanner handles media sizes up to 216 x 356 mm
9. 150 sheet output bin
10. Front door release button
11. Front door (access to HP EcoSmart black toner cartridges)
12. Automatic two-sided printing
13. 250 sheet input tray 2 supports media sizes up to 216 x 356 mm



## Accessories, Supplies and Support

<b>Accessories</b>	<b>D9P29A</b> HP LaserJet Pro 550-sheet Feeder Tray
<b>Service and Support</b>	<b>UB9R7E</b> HP 3 year Next Business Day LaserJet Pro MFP M428 Service <b>UB9S1E</b> HP 3 year Return to Depot LaserJet Pro MFP M428 Service <b>UB9S2PE</b> HP 1 year Post Warranty Next Business Day LaserJet Pro MFP M428 Service <b>UB9S5PE</b> HP 1 year Post Warranty Return to Depot LaserJet Pro MFP M428 Service

## Technical specifications

<b>Model</b>	HP LaserJet Pro MFP M428dw
<b>Product number</b>	W1A28A
<b>Functions</b>	Print, Copy, Scan, Email
<b>Control panel</b>	6.86 cm (2.7 in) Colour Touchscreen
<b>Print</b>	
Print technology	Laser
Print speed <sup>8</sup>	<b>Black (A4, normal)</b> Up to 38 ppm; <b>Black (A4, duplex)</b> : Up to 31 ipm;
First page out <sup>10</sup>	<b>Black (A4, ready)</b> : As fast as 6.3 sec; <b>Black (A4, sleep)</b> : As fast as 8.8 sec;
Print resolution	<b>Black (best)</b> : HP FastRes1200 (Up to 3600 x 600 dpi); <b>Technology</b> : HP FastRes1200, HP ProRes1200, 600dpi;
Monthly duty cycle <sup>11</sup>	Up to 80,000 pages A4; <b>Recommended monthly page volume</b> <sup>12</sup> : 750 to 4,000
Printer smart software features	Apple AirPrint™, Mopria certified, Google Cloud Print 2.0, HP ePrint, and Wi-Fi Direct Printing, ROAM enabled for easy printing, HP Auto-On/Auto-Off Technology, intuitive 6.86 cm (2.7 in) touchscreen control panel, scan/print from Cloud using apps on the control panel, Job Storage with PIN printing, print from USB, N-up printing, collation
Standard print languages	HP PCL 6, HP PCL 5c, HP postscript level 3 emulation, PDF, URF, Native Office, PWG Raster
Fonts and typefaces	84 scalable TrueType fonts
Print area	<b>Print margins</b> Top: 5 mm, Bottom: 5 mm, Left: 4 mm, Right: 4 mm; Maximum print area : 207.4 x 347.1mm
Duplex printing	Automatic (default)
<b>Copy</b>	
Copy speed <sup>6</sup>	<b>Black (A4)</b> : Up to 38 cpm
Copier specifications	ID Copy; Number of copies; Resize (including 2-Up); Lighter/Darker; Enhancements; Original Size; Binding Margin; Collation; Tray Selection; Two-Sided; Quality (Draft/Normal/Best); Save Current Settings; Restore Factory Defaults; <b>Maximum number of copies</b> : Up to 999 copies; <b>Reduce/Enlarge</b> : 25 to 400%;
<b>Scan</b>	
Scan speed <sup>14</sup>	<b>Normal (A4)</b> : Up to 29 ppm/46 ipm; <b>Duplex (A4)</b> : Up to 46 ipm
Scan file format	PDF, JPG, TIFF
Scanner specifications	<b>Scanner type</b> Flatbed, ADF; <b>Scan technology</b> : Contact Image Sensor (CIS); <b>Scan input modes</b> : Front-panel scan, copy, email, or file buttons; HP Scan software; and user application via TWAIN or WIA; <b>Twain version</b> : Version 2.3; <b>Duplex ADF scanning</b> : No; <b>Scan size maximum (flatbed, ADF)</b> : 216 x 297 mm; <b>Optical scan resolution</b> : Up to 1200 x 1200 dpi
Scanner advanced features	Scan to cloud (Google Drive and Dropbox); Scan to email with LDAP email address lookup; Scan to network folder; Scan to USB; Scan to Microsoft SharePoint®; Scan to computer with software; Quick Sets
Recommended monthly scan volume	750 to 4000
Scannable area	<b>Maximum media size (flatbed)</b> : 216 x 297 mm; <b>Minimum media size (ADF)</b> : 102 x 152 mm <b>Maximum media size (ADF)</b> : 216 x 356 mm
Bit depth/ Grey scale levels	24-bit / 256
Digital sending	Standard: Scan to email with LDAP email address lookup; Scan to network folder; Scan to USB; Scan to Microsoft SharePoint®; Scan to computer with software; Quick Sets
<b>Fax</b>	
Fax	No,
Fax specifications	; <b>Telecom compliance</b> : Wireless: EU Radio Equipment Directive 2014/53/EU; EN301 489-1 V2.1.1; EN301 489-17 V3.1.1; IEC62311:2007; EN62311:2008; EN300 328 V2.1.1(2.4GHz); EN301 893 V2.1.1(5GHz)
<b>Processor speed</b>	1200 MHz
<b>Connectivity</b>	
Standard	1 Hi-Speed USB 2.0; 1 rear host USB; 1 Front USB port; Gigabit Ethernet LAN 10/100/1000BASE-T network; 802.11b/g/n/2.4/5 GHz Wi-Fi radio
Wireless	Yes, built-in dual-band Wi-Fi; Authentication via WEP, WPA/WPA2, WPA Enterprise; Encryption via AES or TKIP; WPS; Wi-Fi Direct; Bluetooth Low-Energy
Mobile printing capability <sup>5</sup>	Apple AirPrint™; Google Cloud Print™; HP ePrint; HP Smart App; Mobile Apps; Mopria™ Certified; Roam capable for easy printing; Wi-Fi® Direct Printing
Supported network protocols	TCP/IP, IPv4, IPv6; Print: TCP-IP port 9100 Direct Mode, LPD (raw queue support only), Web Services Printing, HP ePrint, Apple AirPrint™, Google Cloud Print 2.0, Mopria, IPP Print; Discovery: SLP, Bonjour, Web Services Discovery; IP Config: IPv4 (BootP, DHCP, AutoIP, Manual), IPv6 (Stateless Link-Local and via Router, Stateful via DHCPv6), SSL Security and Certificate management; Management: SNMPv1, SNMPv2, SNMPv3, HTTP/HTTPS, Syslog, FTP FW Download
Network capabilities	Yes, via built-in 10/100/1000Base-TX Ethernet, Gigabit; Auto-crossover Ethernet; Authentication via 802.1X
<b>Hard disk</b>	No
<b>Memory</b>	<b>Standard</b> : 512MB DDR; 512MB Flash; <b>Maximum</b> : 512MB DDR; 512MB Flash
<b>Media handling</b>	
Number of paper trays	<b>Standard</b> : 2; <b>Maximum</b> : 3
Media types	Paper (plain, EcoEFFICIENT, light, heavy, bond, coloured, preprinted, prepunched, recycled, rough); Envelopes; Labels
Media size	<b>Custom (metric)</b> : Tray 1: 76.2 x 127 to 215.9 x 355.6 mm; Tray 2, 3: 104.9 x 148.59 to 215.9 x 355.6 mm <b>Supported (metric)</b> : Tray 1: A4; A5; A6; B5 (JIS); Oficio (216 x 340 mm); 16K (195 x 270 mm); 16K (184 x 260 mm); 16K (197 x 273 mm); Envelope #10; Envelope Monarch; Envelope B5; Envelope C5; Envelope DL; Custom Size; Statement; Tray 2 & Tray 3: A4; A5; A6; B5 (JIS); Oficio (216 x 340 mm); 16K (195 x 270 mm); 16K (184 x 260 mm); 16K (197 x 273 mm); Custom Size; A5-R; B6 (JIS) <b>ADF</b> : A4; Custom Sizes 102 x 152 to 216 x 356 mm

<b>Model</b>	<b>HP LaserJet Pro MFP M428dw</b>
<b>Product number</b>	W1A28A
<b>Media handling</b>	<b>Standard input:</b> 100 sheet tray 1, 250 sheet input tray 2; 50 sheet Automatic Document Feeder (ADF) <b>Standard output:</b> 150 sheet output bin <b>Optional input:</b> Optional third 550 sheet tray <b>ADF:</b> Standard, 50 sheets
<b>Media weight</b>	Tray 1: 60 to 175 g/m <sup>2</sup> ; Tray 2, optional 550 sheet Tray 3: 60 to 120 g/m <sup>2</sup>
<b>Input capacity</b>	<b>Tray 1:</b> Sheets: 100; Envelopes: 10 <b>Tray 2:</b> Sheets: 250 <b>Tray 3:</b> Sheets: 550 (optional) <b>Maximum:</b> Up to 900 sheets (with Optional 550 sheet tray) <b>ADF:</b> Standard, 50 sheets
<b>Output capacity</b>	<b>Standard:</b> Up to 150 sheets Envelopes: Up to 10 envelopes <b>Maximum:</b> Up to 150 sheets
<b>Compatible operating systems</b>	Windows Client OS (32/64-bit), Win10, Win8.1, Win 8 Basic, Win8 Pro, Win8 Enterprise, Win8 Enterprise N, Win7 Starter Edition SP1, UPD Win7 Ultimate, Mobile OS, iOS, Android, Mac, Apple® macOS Sierra v10.12, Apple® macOS High Sierra v10.13, Apple® macOS Mojave v10.14, Discrete PCL6 Printer Driver, for more information on the supported operating systems go to <a href="http://www.support.hp.com">http://www.support.hp.com</a> , enter your product name and search, click on User Guides and enter your product name and search for User Guide, search for your (Product Name) - User Guide, search for the Supported Operating Systems section, UPD PCL6/PS Printer Drivers, Supported Operating systems, for more information on the supported operating systems see <a href="http://www.hp.com/go/upd">http://www.hp.com/go/upd</a>
<b>Compatible network operating systems</b>	Windows Server 2008 R2 64-bit, Windows Server 2008 R2 64-bit (SP1), Windows Server 2012 64-bit, Windows Server 2012 R2 64-bit, Windows Server 2016 64-bit, Failover Cluster 2008 R2, Failover Cluster 2012 R2, Terminal server 2008 R2, Remote Desktop server 2012 R2, Citrix Server 6.5, Citrix XenApp & XenDesktop 7.6, Novell iPrint server, Citrix Ready Kit Certification - Upto Citrix Server 7.18 for more information see <a href="http://www.citrixready.citrix.com">http://www.citrixready.citrix.com</a> , Linux - for more information see <a href="http://www.developers.hp.com/hp-linux-imaging-and-printing">http://www.developers.hp.com/hp-linux-imaging-and-printing</a> , Unix - for more information see <a href="http://www.hp.com/go/unixmodelscripts">http://www.hp.com/go/unixmodelscripts</a> , UPD PCL6 / PS Printer Drivers, Supported for Compatible Network Operating systems please see <a href="http://www.hp.com/go/upd">http://www.hp.com/go/upd</a>
<b>Minimum system requirements</b>	<b>Windows:</b> 2 GB available hard disk space, Internet connection, USB port, Internet browser, for additional OS hardware requirements see <a href="http://www.microsoft.com">http://www.microsoft.com</a> <b>Mac:</b> 2 GB available hard disk space, Internet connection or USB port, for additional OS hardware requirements see <a href="http://www.apple.com">http://www.apple.com</a>
<b>Software included</b>	No software solutions are included in the Box, only on <a href="http://www.hp.com">http://www.hp.com</a> , <a href="http://www.123.hp.com">http://www.123.hp.com</a>
<b>Security management</b>	Secure Boot, secure firmware integrity, runtime code integrity, password protect EWS, secure browsing via SSL/TLS 1.0, TLS 1.1, TLS 1.2, IPP over TLS; Network: enable/disable network ports and features, unused protocol and service disablement, SNMPv1 & SNMPv2 community password change; HP ePrint: HTTPS with certificate validation, HTTP Basic Access Authentication, SASL authentication, LDAP authentication and authorization, Firewall and ACL, control panel lock, certificates configuration, UPD PIN printing, Syslog, signed firmware, administrator settings, access control SNMPv3, 802.1x wireless authentication (EAP-TLS, LEAP, and PEAP), authentication via WEP, WPA/WPA2 Personal, WPA2-enterprise wired, encryption via AES or TKIP, Encrypted data storage, Secure data erase, automatic firmware updates, Secure Encrypted Print via optional job storage, compatible with optional HP JetAdvantage Security Manager, IPPS
<b>Printer management</b>	HP Printer Assistant, HP Utility (Mac), HP Device Toolbox, HP Web JetAdmin Software, HP JetAdvantage Security Manager, HP SNMP Proxy Agent, HP WS Pro Proxy Agent, Printer Administrator Resource Kit for HP Universal Print Driver (Driver Configuration Utility - Driver Deployment Utility - Managed Printing Administrator)
<b>Dimensions and weight</b>	
<b>Printer dimensions (W x D x H)<sup>1</sup></b>	<b>Minimum</b> 420 x 390 x 323 mm; <b>Maximum:</b> 430 x 634 x 325 mm;
<b>Package dimensions (W x D x H)</b>	497 x 398 x 490 mm
<b>Printer weight</b>	12.6 kg
<b>Package weight</b>	15.5 kg
<b>Operating environment</b>	<b>Temperature:</b> 15 to 32.5°C <b>Humidity:</b> 30 to 70% RH
<b>Storage conditions</b>	<b>Temperature:</b> -20 to 40°C
<b>Acoustics<sup>7</sup></b>	<b>Acoustic power emissions:</b> 6.7 Bel(A) (Printing at 38 ppm) <b>Acoustic pressure emissions:</b> 53 dB(A)
<b>Power<sup>2</sup></b>	<b>Requirements:</b> 220-volt input voltage: 220 to 240 VAC (+/- 10%), 50/60 Hz (+/- 2 Hz); <b>Consumption:</b> 510 watts (Active Printing), 7.5 watts (Ready), 0.9 watts (Sleep), 0.9 watts (Auto Off/Wake on LAN, enabled at shipment), 0.06 watts (Auto Off/Manual On), 0.06 (Manual Off); <b>Typical Electricity Consumption (TEC)<sup>15</sup>:</b> Blue Angel: 1.144 kWh/week, Energy Star: 1.247 kWh/week; <b>Power supply type:</b> Internal (Built-in) power supply;
<b>Energy savings feature technology</b>	HP Auto-On/Auto-Off Technology; Instant-on Technology
<b>Certifications<sup>16</sup></b>	CISPR 32:2012/EN 55032:2012-Class B, CISPR 32:2015/EN 55032:2015-Class B, EN 61000-3-2:2014, EN 61000-3-3:2013, EN 55024:2010+A1:2015 ENERGY STAR® qualified; EPEAT® Silver; Blue Angel <b>Blue Angel compliant</b> Yes, Blue Angel RAL-UZ 205
<b>Country of origin</b>	Made in China
<b>What's in the box<sup>17</sup></b>	HP LaserJet Pro M428dw; Preinstalled HP 59A Black LaserJet Toner Cartridge (yield: 3,000 pages); Getting started guide; Support flyer; Warranty guide; Regulatory flyer; Power cord; USB cable; HP printer software is available at <a href="http://www.hp.com/support">http://www.hp.com/support</a>
<b>Warranty</b>	One-year warranty, return to HP Authorized Service Provider

## Footnotes

- <sup>1</sup> Requires an Internet connection to the printer. Services may require registration. App availability varies by country, language, and agreements. For details, see <http://hpconnected.com>.
- <sup>2</sup> Connect printer/MFP to the network and complete customisation through the Embedded Web Server.
- <sup>3</sup> Wireless operations are compatible with 2.4 GHz and 5 GHz operations. App or software and HP ePrint account registration may also be required. Some features require purchase of an optional accessory. Learn more at <http://hp.com/go/mobileprinting>.
- <sup>4</sup> Feature only supported on the HP LaserJet Pro MFP M428dw and M428fdw. Wireless performance is dependent on physical environment and distance from access point, and may be limited during active VPN connections.
- <sup>5</sup> Feature is supported on the HP LaserJet Pro MFP M428dw and M428fdw only. Mobile device needs to be connected directly to the WiFi network of a wireless direct-capable MFP or printer prior to printing. Depending on mobile device, an app or driver may also be required. Learn more at <http://hp.com/go/businessmobileprinting>.
- <sup>6</sup> To enable HP Roam, some devices may require firmware to be upgraded and an optional accessory to add Bluetooth® Low Energy (BLE) beaconing capabilities. Subscription or accessory may be required. For more information, visit <http://hp.com/go/roam>.
- <sup>7</sup> Based on HP review of 2019 published security features of competitive in-class printers. Only HP offers a combination of security features that can monitor to detect and automatically stop an attack then self-validate software integrity in a reboot. For a list of printers, visit <http://hp.com/go/PrintersThatProtect>. For more information: <http://hp.com/go/printersecurityclaims>.
- <sup>8</sup> Additional solution such as HP Access Control or HP JetAdvantage Private Print is required to use optional proximity card reader. Pin printing enabled via USB installed in rear of device.
- <sup>9</sup> Microsoft and PowerPoint are U.S. registered trademarks of the Microsoft group of companies. Feature works with Microsoft Word and PowerPoint 2003 and later. Only Latin language fonts are supported.
- <sup>10</sup> All new product introductions beginning in Fall 2019 will include consistent worldwide default duplex settings (across bundles/drivers). Spring 2019 will include consistent worldwide default duplex settings for most products across the most common drivers.
- <sup>11</sup> Based on HP Internal testing using normalised TEC Value, 2019.

## Technical specifications disclaimers

- <sup>1</sup> Without trays and covers not extended.
- <sup>2</sup> Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty. Power consumption values typically based on measurement of 115 V device.
- <sup>3</sup> Toner cartridges designed for distribution and use within a designated region only; will not work outside of designated region.
- <sup>4</sup> Declared yield value in accordance with ISO/IEC 19752. Actual yields vary considerably based on images printed and other factors. For more information, visit <http://www.hp.com/go/learnaboutsupplies>
- <sup>5</sup> Local printing requires mobile device and printer to be on the same network (usually Wi-Fi access points bridge wireless to wired connections) or have a direct wireless connection. Wireless performance is dependent on physical environment and distance from access point. Remote printing requires an Internet connection to an HP web-connected printer. Wireless broadband use requires separately purchased service contract for mobile devices. Check with service provider for coverage and availability in your area. For more information visit [hp.com/go/mobileprinting](http://hp.com/go/mobileprinting). To enable HP Roam, some devices may require firmware to be upgraded and an optional accessory to add Bluetooth® Low Energy (BLE) beaconing capabilities. Subscription may be required. For more information, visit <http://hp.com/go/roam>
- <sup>6</sup> First Copy Out from Ready and Simplex Copy Speed measured using ISO/IEC 29183, Duplex Copy Speed measured using ISO/IEC 24735, excludes first set of test documents. For more information see <http://www.hp.com/go/printerclaims>. Exact speed varies depending on the system configuration, software application and document complexity.
- <sup>7</sup> Acoustic values are subject to change. For current information see <http://www.hp.com/support>. Configuration tested: base model, simplex printing, A4 paper at an average of 38 ppm.
- <sup>8</sup> Measured using ISO/IEC 24734, excludes first set of test documents. For more information see <http://www.hp.com/go/printerclaims>. Exact speed varies depending on the system configuration, software application, driver, and document complexity.
- <sup>9</sup> Measured using ISO 24734 Feature Test, A5 Landscape Feed. Speed may vary based on content, PC, media orientation, and media type.
- <sup>10</sup> Measured using ISO/IEC 17629. For more information see <http://www.hp.com/go/printerclaims>. Exact speed varies depending on the system configuration, software application, driver, and document complexity.
- <sup>11</sup> Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP LaserJet or HP Color LaserJet devices, and enables appropriate deployment of printers and MFPs to satisfy the demands of connected individuals or groups.
- <sup>12</sup> HP recommends that the number of pages per month of imaged output be within the stated range for optimum device performance, based on factors including supplies replacement intervals and device life over an extended warranty period
- <sup>13</sup> HP SureSupply alerts you when your print cartridge is running low and helps you purchase online or locally through HP or a participating retailer. For more information, visit <http://www.hp.com/go/SureSupply>; only available with Original HP supplies; Internet access required.
- <sup>14</sup> Scan speeds measured from ADF. Actual processing speeds may vary depending on scan resolution, network conditions, computer performance, and application software.
- <sup>15</sup> TEC is equal to Best TEC. Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty. Energy Star value typically based on measurement of 115 V device.

<http://www.hp.com/uk>

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